



March 15, 2021

Notice – Claims Processor Changes

Manion, GroupHEALTH and Group Source will start accepting Coordination of Benefits electronically as per version 4.1b of the CDAnet message formats and standards as of Thursday, March 18, 2021.

- COB Claim (07) **NEW**

This is in addition to the transactions we already support:

- Claim (01)
- Claim Acknowledgement (11)
- Claim Explanation of Benefits (EOB) (21)
- Claim Reversal (02)
- Claim Reversal Response (12)
- Predetermination (03)
- Predetermination Acknowledgement (13)
- Predetermination Explanation of Benefits (EOB) (23)

Note: Multi-Page Predeterminations are **not** supported.

Further Help

For more information about these changes, please contact:

GroupHEALTH	askus@mygrouphealth.ca or 1-833-344-6944
Manion	askus@mymanion.com or 1-866-532-8999
GroupSource	askus@mygroupsource.ca or 1-888-547-6947