

## Notice

**Attention:** CDAnet/Réseau ACDQ Software Vendors and Dental Clinics

**Subject:** Decommissioning of MANULIFE Aetna/Maritime Carrier Identification Numbers (sometimes called BINs)

The dental plans under the Carrier Identification Numbers 610070 and 000034 have been migrated to other Manulife plans, and the plan members have all been issued new benefit cards. As the final stage of this process, beginning April 14, 2013 at 8:00 A.M. Eastern, claims for dental services submitted using the Carrier Identification Numbers **610070** (formerly Aetna) and **000034** (formerly Maritime Life) will no longer be accepted by Manulife Financial and TELUS Health Solutions.

Claims submitted using the decommissioned Carrier Identification Numbers will receive the following error code:

***Error Code 005 - Missing/Invalid Carrier Identification Number / Numéro de l'assureur absent ou invalide***

Please update your Practice Management System(s) to ensure these Carrier Identification Numbers are no longer active.

Any patients on record with these decommissioned Carrier Identification Numbers will have received updated information. It is recommended to periodically request insurance information from patients when submitting claims on their behalf to ensure all records on file are up to date.

Manulife Financial    TELUS Health Solutions

Copy:

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