



September 2014

**Medavie Blue Cross will begin processing all dental claims
for Veterans Affairs Canada and the Canadian Armed Forces**

We are entering into a new contract with our Federal Government customers – Veterans Affairs Canada (VAC), the Canadian Armed Forces (CAF) and the Royal Canadian Mounted Police (RCMP). In the past, claims and customer inquiries were subcontracted to Pacific Blue Cross, Alberta Blue Cross, Saskatchewan Blue Cross and Manitoba Blue Cross. In preparation for the new contract, we will be consolidating the work being done by the other regional Blue Cross offices and return it to Medavie Blue Cross.

Effective **October 20, 2014**, all paper dental claims for payment for VAC and CAF must be mailed to:

Medavie Blue Cross 644 Main Street PO Box 220 Moncton NB E1C 8L3	Contact us at: Telephone: 1-888-261-4033
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Please note:

- There are **NO** changes for RCMP dental claims and inquiry services.
- There are **NO** changes for CAF claims to the existing pre-authorization process by the CAF Dental Detachment Commander.

CDAnet™ V4 – Accepting real-time transactions

Medavie Blue Cross would like to announce that effective **October 20, 2014** we will upgrade to CDAnet™ V4 and new transaction types will be available. These changes apply to Veterans Affairs Canada (VAC) and Medavie Blue Cross Group and Individual customers. Your dental software vendor has been notified.

The transaction types available effective October 20, 2014 include:

- V4 claim transactions adjudicated real-time
- V4 same-day claim reversals accepted real-time
- V4 predetermination transactions accepted and acknowledged real-time, adjudicated response will be sent via mail (not yet available to Medavie Blue Cross Group and Individual customers).

CDAnet™ ID/BIN 610047 is the **NEW** BIN number for all electronic claims for VAC – Medavie Blue Cross group #000200.

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Please note:

- Claims for all other Medavie Blue Cross customers should continue to be routed to your regional Blue Cross CDAnet™ ID/BIN.
- There is no change to CDAnet™ claims for RCMP. Claims may still be submitted electronically to CDAnet™ ID/BIN 610047 where they are batch processed.
- CAF claims continue to be submitted on paper at this time to the new address indicated previously.

If you have any questions concerning any of these changes, please contact Medavie Blue Cross through our Provider Inquiry Line toll free at 1-888-261-4033.

For information on Medavie Blue Cross Group customers, please continue to contact your regional Blue Cross office.