



IMPORTANT INFORMATION FOR DENTAL PROFESSIONALS

September 2014

Medavie Blue Cross would like to announce that effective **October 20, 2014** we will upgrade to CDAnet™ V4 and new transaction types will be available. These changes apply to Veterans Affairs Canada (VAC) and Medavie Blue Cross Group and Individual customers. Your dental software vendor has been notified.

The transaction types available effective October 20, 2014 include:

- V4 claim transactions adjudicated real-time
- V4 same-day claim reversals accepted real-time
- V4 predetermination transactions accepted and acknowledged real-time, adjudicated response will be sent via mail (not yet available to Medavie Blue Cross Group and Individual customers).
- All electronic claims for VAC – Medavie Blue Cross group #000200 – need to be transmitted to CDAnet™ ID/BIN 610047 (Medavie Blue Cross).

Please note:

- There is currently no change to CDAnet™ claims for the Royal Canadian Mounted Police (RCMP). Claims should still be submitted electronically to CDAnet™ ID/BIN 610047 where they are batch processed.
- Canadian Armed Forces (CAF) claims continue to be submitted on paper at this time.

If you have any questions concerning VAC, CAF or RCMP customers, please contact Medavie Blue Cross through the Provider Inquiry Line toll free at 1-888-261-4033.

For information on Group or Individual customers, please contact 1-800-667-4511.