

21 October 2024

IMPORTANT

Communication intended for dental associations Update on the adjudication service for AGA Financial Group Inc. - Insurer No. 610226 -

Starting **November 2024**, some members insured with AGA Financial Group Inc. will present new cards (see below). Please note that actual cards will continue to circulate until the end of 2025.



What you need to know:

- **Continuity in the claim submission process by dentists**

There is no impact to dentists who can continue to submit claims to Insurer No. 610226.

However, please note that there is a change in the ID number for the member using the new card. It will be important for the dentist to change this number in his transmission system when the new card will be presented.

Should you need any additional information regarding this, please go to the TELUS Health implementation microsite at the following link: <https://go.telushealth.com/en-ca/dental-aga>

- **Payments**

There is no impact on payments. Telus will use the same actual payment mode for claim reimbursements presented for this insurer.

Questions

Thank you for your attention to this communication, and we invite you to share your comments with us.

TELUS Health Dentist Support Centre: 1-866-272-2204

Monday to Sunday: 24 hr support

It is important to communicate the information in this communication to your members, starting October 28, 2024.

Sincerely,
Patrick Messier
Client Service Manager