

Do you receive **cheque payments** from Sun Life for assigned claims?

If so, starting in September 2016, payment frequency will change to twice per month.

Dear Dentist,

As part of Sun Life's commitment to reducing our environmental impact, and similar to other carriers, we will be changing cheque payment frequency to twice per month.

This means that from the week of September 19th 2016, cheque payments (where applicable) and Explanation of Benefits (EOB) statements will be issued mid-month and at the end of the month.

If you prefer to continue to receive daily payment for assigned claims, we encourage you to register for Sun Life Direct and sign up for Direct Deposit payments. It's quick, easy and paperless.

Sun Life Direct also allows you to:

- Look up coverage by dental benefit
- Access online payment statements
- View results of pre-determinations

Signing up for Direct Deposit will prevent any delays in the event that there is a disruption in postal service.

To see more information and view the payment schedule, please visit: www.sunlife.ca/slfdirect.

With best regards,

Sun Life Financial

If you already receive **daily Direct Deposit** payment from Sun Life for assigned claims, you will see **no change** to your payment frequency.