

## Important announcement from Alberta Blue Cross and TELUS Health

### Support for modem transmission ending September 30, 2017

\*\* If your dental office uses the Internet to transmit CDAnet dental claims, please disregard this notice.\*\*

In 2015, the use of the Internet for sending CDAnet dental benefit claims became more fully entrenched with the introduction of the CDA Digital ID and the Internet communication software, CCD WS (Common Communication Driver Web Services). With the use of these technologies, and the CDA ITRANS Claims Service, dental benefit claims can be transmitted on the Internet to all CDAnet insurance carriers.

With these changes in place, Alberta Blue Cross and TELUS Health will no longer support their respective modem transmission services effective September 30, 2017. Dental offices must move to Internet technology to reach Alberta Blue Cross and insurance carriers using the TELUS network.

If your office is using telephone modem technology, you must make arrangements to transition to using the Internet **well before September 30, 2017**. Contact your software vendor who can advise on the readiness of your version of their software for transitioning to the Internet and the steps involved in making the transition. CDA will provide the CDA Digital IDs needed for security at no extra charge.

Note that only the CCD WS can be used to send claims to Alberta Blue Cross. Either the CCD WS or the CDA ITRANS Claims Service can be used to send claims to insurance carriers on the TELUS network.

For more information, contact the CDAnet Help Desk at 1-866-788-1212, or visit [www.cdanet.ca](http://www.cdanet.ca).

