



EXPRESS SCRIPTS®



Express Scripts Canada
5770 Hurontario Street, 10th Floor
Mississauga, ON L5R 3G5

Attention: Dental Professionals

**REMINDER: Johnson Insurance Converts Carrier ID to Express Scripts Canada®
on March 18, 2018**

Express Scripts Canada is pleased to announce the implementation of a new carrier to its dental adjudication services. Effective March 18, 2018, Johnson Inc. will convert their dental plans to Express Scripts Canada. Please continue to submit Johnson Inc. electronic claims to carrier ID 627265.

Benefit	Carrier ID
Dental	627265

Until the effective date of March 18, 2018, please continue to direct claims on behalf of Johnson plan members to Johnson Inc., as you do today. Beginning March 18, 2018, you will be required to submit claims for adjudication to Express Scripts Canada.

Patients will continue to present their current Johnson Inc. benefits card at their dental office. Please use the group and certificate number included on the card when submitting electronic claims to Express Scripts Canada. Please note, member/patient plan designs will not change as a result of this conversion.

Claims that are submitted on behalf of Johnson Inc. plan members will be included on the Express Scripts Canada bimonthly remittance statement and payment schedule (the 1st and 16th of each month). Please use your existing username and password to access your online statement at escstatement.ca. If you have forgotten or misplaced your username and/or password, please contact the Express Scripts Canada Provider Call Centre. If you require a **new** username and password to access your online statement, please email profreldentalregtor@express-scripts.com.

Express Scripts Canada does not have access to claim information that was submitted to Johnson Inc. prior to March 18, 2018. If you have questions on your claim history or need to reverse a claim that was submitted prior to March 18 2018, please email Johnson Inc. directly at pharmacy@johnson.ca.

Please note, software vendors have been notified of this conversion.

If you have any questions, please contact the Express Scripts Canada Provider Call Centre at 1 800 563-3274. The call centre is open Monday to Friday from 8 a.m. to 10 p.m. (ET), or Saturdays from 8 a.m. to 5 p.m. (ET).

Sincerely,

Express Scripts Canada

Telephone: 1 800 563-3274 Fax: 1 855 622-0669

